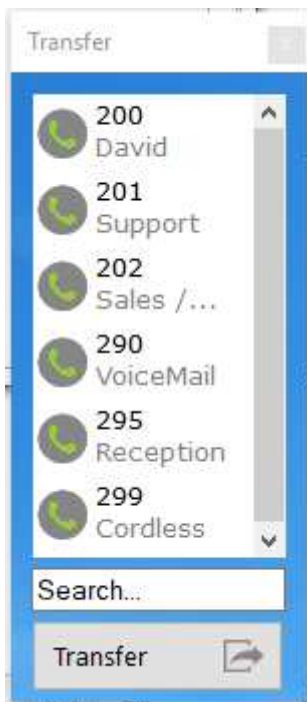
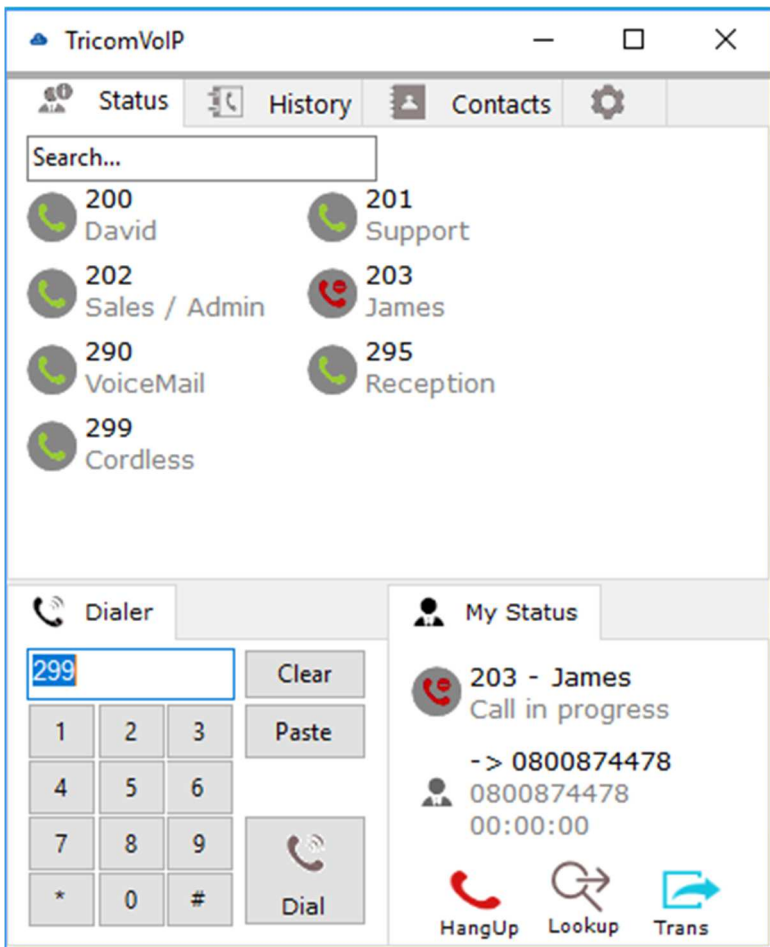


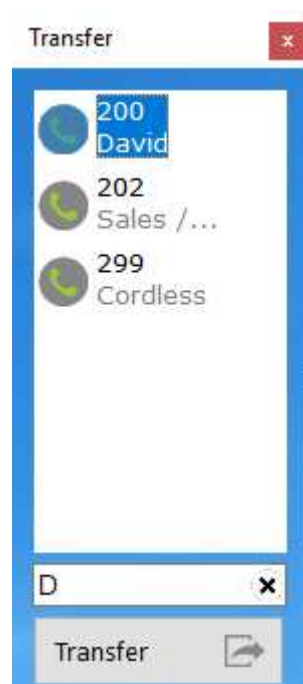
Summary: This tutorial will guide you through how to transfer a call in TricomVoIP

Option 1: Transfer via "My Status"

When a call is incoming/outgoing - the "My Status" window will have a handy Transfer button



Once the transfer button is clicked, the menu in the image below will pop up

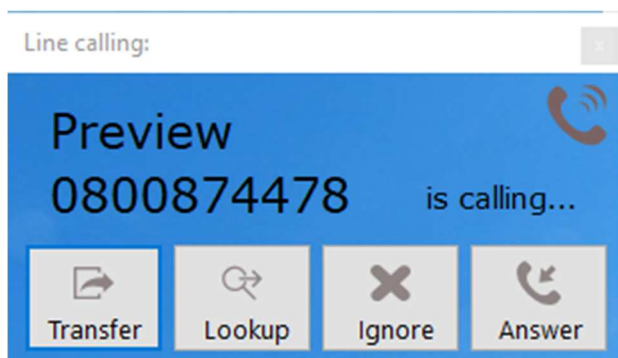


You don't need to click in the search box you can just start typing a name or extension number and the list will filter and select the first extension like so.

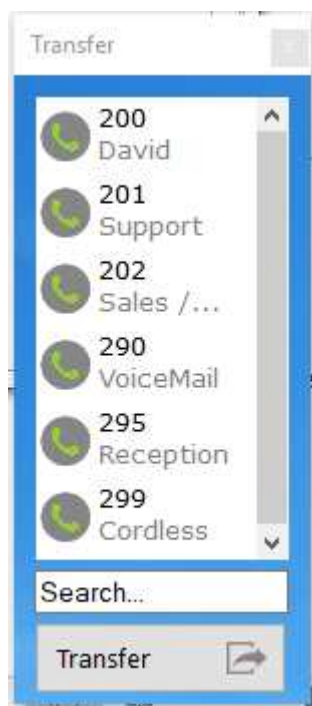
Now If I click Transfer or hit the "Enter" key it will complete the transfer.

Option 2: Transfer via "Caller ID Popup"

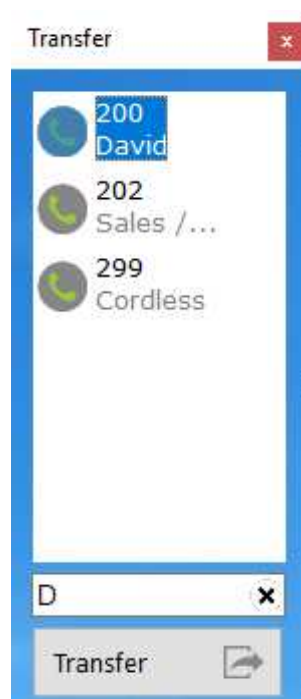
When a call is incoming - the "Caller ID" Popup has have a handy Transfer button



When the transfer button is clicked, the same menu mentioned before will pop up

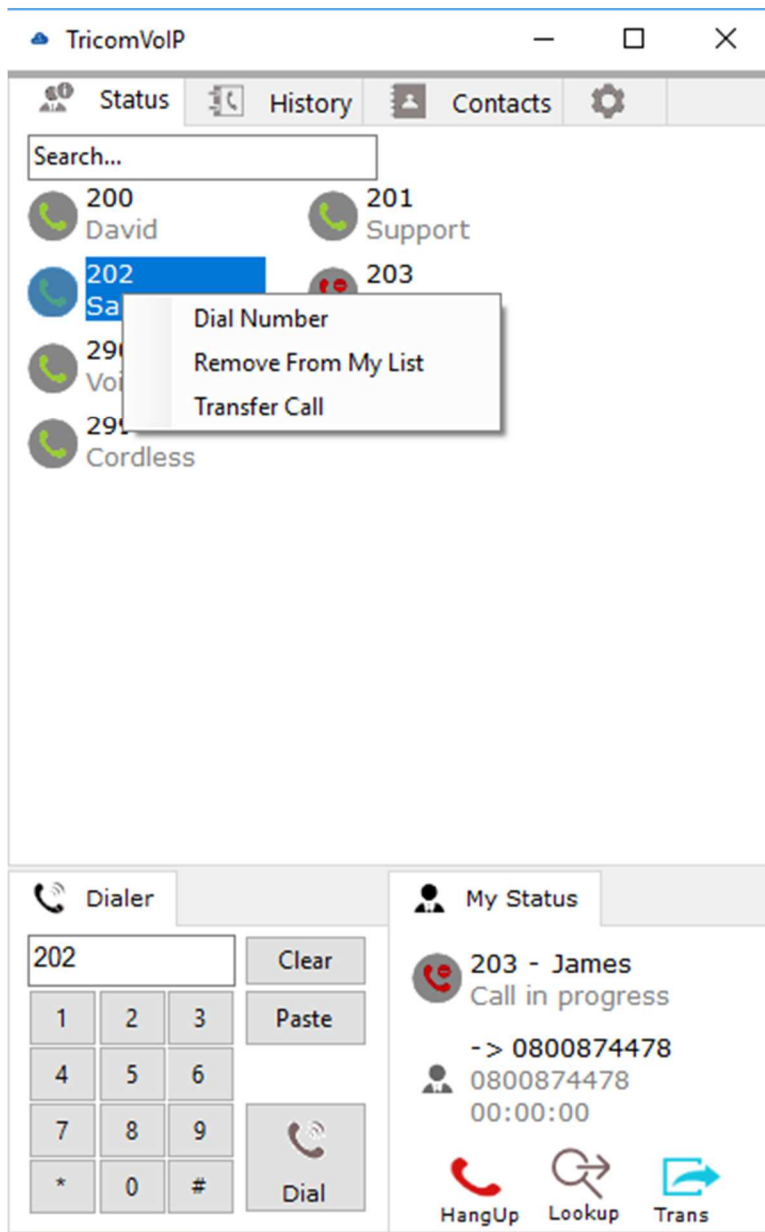


Once again, you don't need to click in the search box you can just start typing a name or extension number and the list will filter and select the first extension like so.



Now If I click Transfer or hit the "Enter" key it will complete the transfer.

Option 3: Transfer an Extension via "Status" window by right clicking an extension



Click over the extension with the Right Button and Select "Transfer Call"

or

Click "Transfer" on the bottom right of the "My Status" Window

If further assistance is required please contact Support on 0800 874478, International callers +6498271975 or email support@tricomvoip.co.nz