

TricomVoIP CTI Desktop Setup Guide

Step 1

Start TricomVoIP - The initial setup screen is where we input the Model, PBX IP Address and AMI credentials

Tricom VoIP Setup

Step 1 Step 2 Step 3

Welcome! Please enter the following details
[Click here for help](#)

TRICOM^{VoIP}

PBX Brand: Yeastar

PBX IP Address: 5038

AMI Username:

AMI Password:

Test Connection Next

Enter your connection credentials

Tricom VoIP Setup

Step 1 Step 2 Step 3

Welcome! Please enter the following details
[Click here for help](#)

TRICOM^{VoIP}

PBX Brand: Yeastar

PBX IP Address: 192.168.1.253 5038

AMI Username: admin

AMI Password: *****

Test Connection Next

Click "Test Connection" to verify settings are correct - If connection is successful, click "Next"

Step 2:

Next we need to set our extension number and name.

Enter your Name, Extension number, Area Code, Country Code & DDI



Tricom VoIP Setup

Step 1 Step 2 Step 3

What is your name and extension?
[Click here for help](#)

My Name: James

My Extension: 203

My Area Code: 09

My Country Code: +64

(DDI) Direct Number:

(optional)

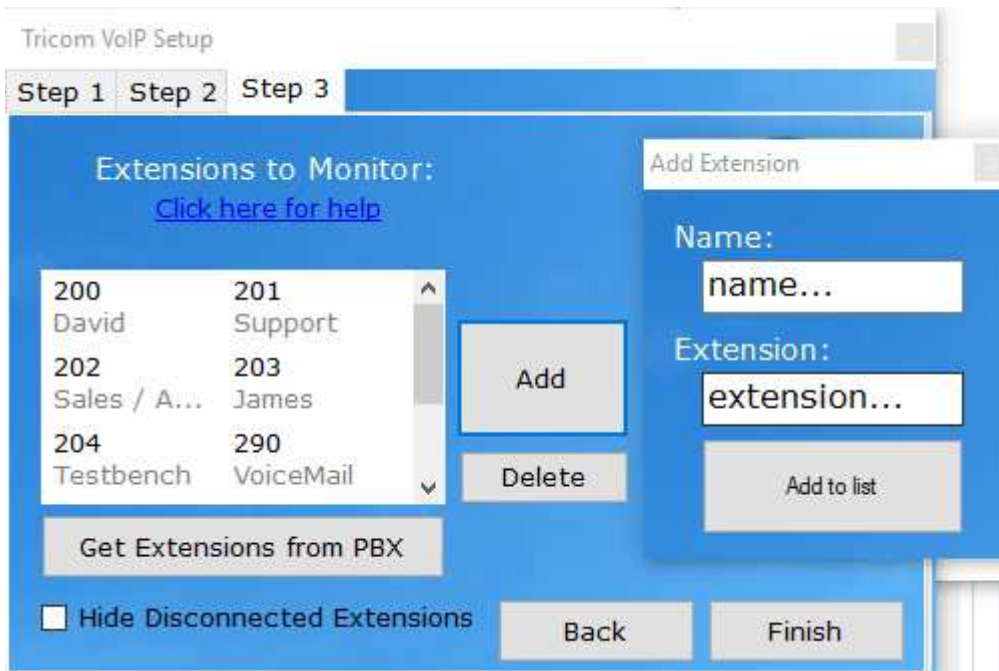
Back Next

Once details are entered, click "Next"

Step 3:

Finally we need to set the extensions you want to monitor the status of

Click "Get Extensions From PBX" or enter in the extensions & names by clicking add



Tricom VoIP Setup

Step 1 Step 2 Step 3

Extensions to Monitor:
[Click here for help](#)

200	201
David	Support
202	203
Sales / A...	James
204	290
Testbench	VoiceMail

Add

Delete

Get Extensions from PBX

Hide Disconnected Extensions

Back Finish

Add Extension

Name: name...

Extension: extension...

Add to list

Once all your extensions are added click "Finish" to begin using TricomVoIP

If further assistance is required please contact Support on 0800 874478,
International callers +6498271975 or email support@tricomvoip.co.nz